

# AREION FINSERVE PRIVATE LIMITED

## Interest Rate Model, Policies & Procedures for determining interest rates and other charges

Adopted in the Board meeting held on 29<sup>th</sup> April, 2021 and applicable with immediate effect.

**Interest Rate model and policies & procedures for determining interest rates and other charges (Interest Rate Policy)**

**Preface**

Reserve Bank of India (RBI) had vide Chapter V, paragraph 36 of Master Directions, 2016 for Non-Banking Financial Company - Non-Systemically Important Non-Deposit Taking Company and Master Circular - Fair Practices Code for all NBFC, circular reference no RBI/2015-16/16 DNBR (PD) CC.No.054/03.10.119/2015-16 dated 01 July, 2015. advised that Boards of Non-Banking Finance Companies (NBFCs) lay out appropriate internal principles and procedures in determining interest rates, processing and other charges.

RBI further advised NBFCs to adopt appropriate interest rate model taking into account relevant factors and to disclose the rate of interest, gradations of risk and rationale for charging different rates of interest.

Keeping in view the RBI's guidelines as cited above, the following internal Guidelines, Policies, Procedures and interest rate model have been adopted by the Board of Areion Finserve Private Limited (AFPL) at its meeting held on 29<sup>th</sup> April, 2021 for its lending business.

These need to be taken cognizance of while determining interest rates and other charges and changes thereto.

## **Methodology**

The average yields and the minimum rate of interest under each product is decided from time to time, giving due consideration to the following factors:

- The weighted average cost of borrowed funds as well as costs incidental to those borrowings, taking into consideration the average tenure, market liquidity and refinancing avenues.
- Cost of servicing equity capital.
- Operating cost of our Business.
- Inherent credit and default risk in our business, particularly trends with sub-groups/customer segments of the loan portfolio.
- Subventions and subsidies available, if any.
- Risk profile of customer - professional qualification, stability in earnings and employment, past repayment track record with us or other lenders, external ratings of customers, credit reports, customer relationship, future business opportunities etc.
- Nature and value of collateral securities.
- Industry Trends – offerings by competitors.

## **Interest Rate Policy for Lending Business**

- The company shall adopt a discrete interest rate policy which means that the rate of interest for the same product and tenure availed during the same period for separate customers would not be standardized but could vary within a range, depending, amongst other things, the factors mentioned above.
- The interest rates offered could be on fixed basis or floating/variable basis. Changes in interest rates would be decided at any periodicity, depending upon market volatility and competitor review.

- The interest re-set period for floating /variable rate lending would be decided by the company from time to time, applying the same decision criteria as considered for fixing of interest rates.
- Interest would be charged and recovered on a monthly or quarterly basis - (annual in case of ICDs). Specific terms in this regard would be addressed through the relevant product policy.
- Interest rates would be intimated to the customers at the time of sanction/ availing of the loan and the EMI apportionment towards interest and principal dues would be made available to the customer.
- Interest shall be deemed payable immediately on due date as communicated and no grace period for payment of interest is allowed.
- Besides normal interest, the company may levy additional interest for ad-hoc facilities, penal interest for any delay or default in making payments of any dues or on account of non-compliance with sanction terms. The levy or waiver of these additional or penal interests for different products or facilities would be decided within the boundaries prescribed by the product policy.
- Interest changes would be prospective in effect and intimation of change of interest or other charges would be communicated to customers in a manner deemed fit, as per terms of the loan documents.
- Besides interest, other financial charges like processing fee, cheque bouncing charges, pre - payment/foreclosure charges, part disbursement charges, cheque swaps, cash handling charges, RTGS/ other remittance charges, commitment fees, charges on various other services like issuing NO DUES certificates, NOC, letters ceding charge on assets/ security, security swap & exchange charges etc. would be levied by the company wherever considered necessary. Besides the base charges, GST and other cess would be collected at rates applicable from time to time. Any

revision in these charges would be with prospective effect. These charges would be decided upon by the management of the Company.

- The practices followed by competitors would also be taken into consideration while deciding on interest rates /charges.
- Interest rate models, reference lending rate and other charges and their periodic revisions will be made available for the general public as required.
- In case of staggered disbursements, the rates of interest would be subjected to review and the same may vary according to the prevailing rate at the time of successive disbursements or as may be decided by the company.
- Claims for refund or waiver of such charges/ penal interest/additional interest would normally not be entertained by the company and it is the sole and absolute discretion of the company to deal with such requests.

#### **Processing/documentation and other charges**

All processing, documentation and other charges recovered are expressly stated in the Loan Documents. These vary based on the loan product, exposure limit, customer segment, geographical location and generally represent the cost incurred in rendering the services to the customers. The practices followed by other competitors in the market would also be taken into consideration while deciding these charges.

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